



ARIZONA DEPARTMENT OF PUBLIC SAFETY  
**ANNUAL REPORT FY2022**



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# OPENING LETTER

## Colonel Silbert Letter to Governor Doug Ducey

It is my privilege to submit to you the Arizona Department of Public Safety's (AZDPS) annual report for Fiscal Year 2022. The activities and major accomplishments contained in this report reflect the quality and dedication of the employees of the AZDPS.

While one of our primary responsibilities is patrolling the highways throughout Arizona, this report demonstrates the wide array of other comprehensive services and programs we provide for our citizens and those visiting the state. Troopers and professional staff of the AZDPS are dedicated employees who take tremendous pride in the mission of the agency. This report is a summary of our mission to improve public safety by enforcing state laws, deterring criminal activity and providing vital support to the state of Arizona and its citizens.

**The following are ways that AZDPS has become more efficient in FY2022:**

- In April 2022, a task force was created to assist the Concealed Weapons Permit Unit (CWPU) with an unprecedented backlog of concealed carry weapon (CCW) permit applications. Non-Arizona residents account for approximately 40% of all Arizona CCW permit applications. Despite this, in one month the CWPU eradicated 26,500 applications while receiving 22,150 additional applications. The CWPU also reduced the waiting time between application receipt and application entry from six months to one day. Task force leadership worked with the Information Management Bureau on processes to increase quality control and efficiency, and all divisions provided temporary personnel to assist the task force and accomplish the mission.
- In July of 2021, the AZDPS received \$13.8 million - including \$6.9 million in ongoing funding - to equip every trooper with a body-worn camera (BWC) and pay for vital support staff, storage, and technology to successfully deploy the BWC program statewide. BWCs were deployed to troopers in March 2022.
- The AZDPS continuously seeks ways to maintain and grow community engagement. In addition to the existing Community Engagement Program - which consists of the African American and Hispanic community advisory panels - sworn personnel attend community events and activities throughout the state to enhance visibility, provide education, and foster relationships within communities. In 2021, the AZDPS also established a growing statewide law enforcement community engagement professional forum that meets quarterly to share ideas, concerns, and community engagement opportunities.

Thank you for your support and assistance during Fiscal Year 2022. The AZDPS will continue to strive to be a national model in the law enforcement community; driven by our dedication to professional service, our core values, and our commitment to the citizens we serve.

Sincerely,  
Colonel Heston Silbert, Director  
Arizona Department of Public Safety



# INTRODUCTION

## About the Arizona Department of Public Safety



In 1968, the Arizona legislature created the Arizona Department of Public Safety (AZDPS). The agency became operational by the executive order of Gov. Jack Williams on July 1, 1969. Gov. Williams' mandate consolidated the functions and responsibilities of the Arizona Highway Patrol, the Enforcement Division of the State Liquor Department and the Narcotics Division of the State Department of Law into one agency.

Since its inception, the AZDPS has been given many additional responsibilities and has evolved into a renowned, multi-faceted organization dedicated to providing state-level law enforcement services to the public, while developing and maintaining close partnerships with other local, county, tribal, state and federal agencies.





# EXECUTIVE STAFF

**COL. HESTON SILBERT**  
Director, Office of the Director



**LT. COL. KEN HUNTER**  
Deputy Director, Office of the Director



**LT. COL. DANIEL LUGO**  
Assistant Director, Agency Support Division



**LT. COL. DESTON COLEMAN**  
Assistant Director, Criminal Investigations Division



**LT. COL. JENNA MITCHELL**  
Assistant Director, Highway Patrol Division



**LT. COL. TIMOTHY CHUNG**  
Assistant Director, Technical Services Division



# DEPARTMENT STATEMENTS

## MISSION:

To provide public safety to the state of Arizona.

## VISION:

To be the national model in providing state-level law enforcement services.

## MOTTO:

“Courteous Vigilance” is the Department’s motto and guiding principle, which reflects the pride of the Department. We provide quality, reliable and respectful service to the citizens of Arizona, while being vigilant in the enforcement of the laws of the state.

## VALUES:

The following are AZDPS’ seven core values, supporting the tradition of “Courteous Vigilance” and are reflected in the acronym: JUSTICE. This acronym is represented through the seven points of the Department’s badge.

### JUSTICE

We embrace the qualities of fairness, equality and quickness in protecting the rights of the people we serve.

### UNDAUNTED COMMITMENT

We demonstrate moral and physical courage, vigilance and diligence in duty performance.

### SERVICE

We deliver exceptional service assistance through teamwork and cooperation.

### TRUST

We strive to earn and keep the confidence of the people we serve through truthfulness, communication and reliability.

### EMPATHY

We are compassionate and respectful in all that we do.

### COURTESY

We are respectful and polite to everyone.

### INTEGRITY

We are honest, factual and accountable while being an example of excellence on and off duty.





# ORGANIZATION

The Arizona Department of Public Safety is divided into four organizational divisions and the Office of the Director. Each division, along with the Office of the Director, has its own unique set of responsibilities in support of the agency's mission. Each division is led by an assistant director that, with members of the Office of the Director, comprise the Department's Executive Staff.



## Office of the Director

Under the oversight of the director, the Office of the Director establishes the objectives and structure of the agency and, through the deputy director, directs its day-to-day operations. The Office of the Director oversees the agency's executive officer, legislative liaison, governmental relations, legal affairs, public affairs, internal affairs, executive security and the budget office. In addition, the Office of the Director provides support to the Governor's Office of Highway Safety, the Arizona Peace Officer Standards and Training Board, and the Law Enforcement Merit System Council.



## Agency Support Division

The Agency Support Division (ASD) provides vital support to the State of Arizona and its citizens by supporting the entire Department and other governmental agencies. ASD houses several key functions, such as Aviation, Human Resources, Training, Research and Planning, Department Records, Fleet Services, Facilities, Procurement, and Logistics.



## Criminal Investigations Division

The Criminal Investigations Division (CID) provides statewide criminal investigations, specialized enforcement activities, and high-risk tactical response in support of other federal, state, tribal, and local criminal justice agencies. The primary investigative responsibilities of CID are to

# ORGANIZATION

assist uniformed patrol as well as narcotic trafficking, fugitive apprehension, organized crime, intelligence, vehicle theft, gangs, human trafficking, computer and financial crimes, as well as major criminal and administrative investigations when requested by other criminal justice agencies. CID is responsible for investigating threats against state officials, provides tactical high-risk responses to acts of extraordinary violence and domestic preparedness incidents, and operates the Arizona Counter Terrorism Information Center.



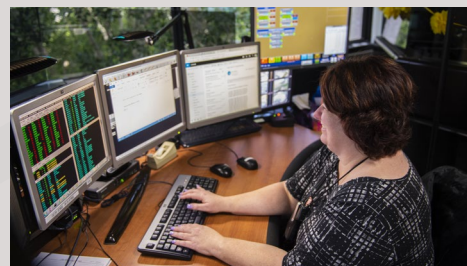
## Highway Patrol Division

The Highway Patrol Division (HPD) is the largest division in the agency and is comprised of troopers assigned throughout the state. HPD combines enforcement, training, and public outreach to improve highway safety while striving to reduce collisions and increase the efficiency of the highway transportation system. Additionally, HPD enforces commercial motor vehicle laws and performs school bus and tow truck inspections.



## Technical Services Division

The Technical Services Division (TSD) protects human life and property by enforcing laws related to the regulation of security guards, private investigators, scrap metal dealers, sex offenders and job applicants for specific occupations that require statutorily mandated background checks and fingerprint clearance cards. TSD houses four regional crime laboratories that provide scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training and expert testimony to criminal justice agencies in the state. Additionally, TSD houses two regionally-based operational communications centers throughout the state that provide statewide radio dispatch services to troopers, emergency medical services and other law enforcement dispatch centers.





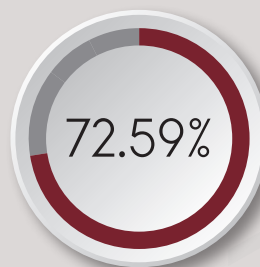
# BUDGET

The Arizona Department of Public Safety expended **\$504.2 million** in FY2022. This amount consists of **\$366 million** in appropriated state funding, **\$101.1 million** in federal funding, and **\$37.1 million** in non-appropriated funding. It is important to note that a combined total of **\$37.1 million** of the federal funding came from the federal CARES Act and the American Rescue Plan Act (ARPA). The total FY2022 funding provided for **1,114 troopers**, **51 cadet troopers\***, and **870 professional staff employees**.

*\*The cadet trooper figure of 51 is an estimate based on the number of cadets on-board at two distinct times of the year (December 2021 and June 2022).*



State Appropriated  
Funding  
**\$366,000,000**



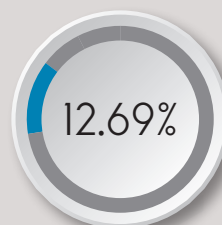
Federal Funding  
(Breakdown below)  
**\$101,100,000**



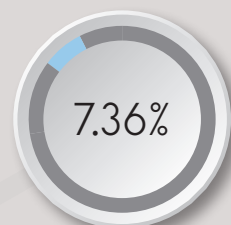
Non-Appropriated  
Funding  
**\$37,100,000**



Federal Funding before  
CARES Act and ARPA  
**\$64,000,000**



Combined aid from  
CARES Act and ARPA  
**\$37,100,000**



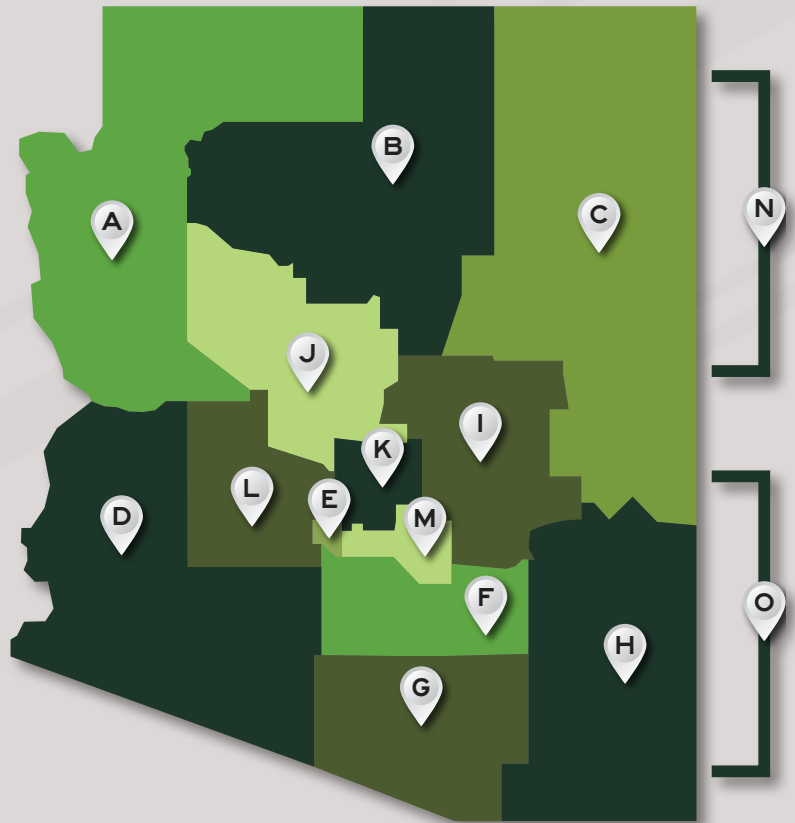
# ENFORCEMENT

## PATROL

Through the work of the [Highway Patrol Division \(HPD\)](#) and select bureaus within the Criminal Investigations Division (CID), the AZDPS patrols state highways and decreases collisions and fatalities by issuing warnings, repair orders, citations and conducting arrests on motorists who have violated criminal state statutes. Priority is placed on identifying and arresting impaired drivers and other hazardous drivers that increase the risk of causing a collision in addition to enforcing occupant restraint laws and criminal interdiction.

### DISTRICTS

<b>A</b>	D1 - KINGMAN
<b>B</b>	D2 - FLAGSTAFF
<b>C</b>	D3 - HOLBROOK
<b>D</b>	D4 - YUMA
<b>E</b>	D5 - METRO CENTRAL
<b>E</b>	D7 - METRO MOTORS
<b>E</b>	D10 - CAPITOL
<b>F</b>	D6 - CASA GRANDE
<b>G</b>	D8 - TUCSON
<b>G</b>	D17 - TUCSON NIGHT WATCH
<b>H</b>	D9 - SIERRA VISTA
<b>I</b>	D11 - GLOBE
<b>J</b>	D12 - PRESCOTT
<b>K</b>	D13 - METRO EAST
<b>K</b>	D20 - NIGHT WATCH PHOENIX EAST
<b>L</b>	D14 - METRO WEST
<b>L</b>	D19 - NIGHT WATCH PHOENIX WEST
<b>M</b>	D18 - METRO SOUTH
<b>N</b>	D15 - COMMERCIAL VEHICLE ENFORCEMENT NORTH
<b>O</b>	D16 - COMMERCIAL VEHICLE ENFORCEMENT SOUTH



TROOPERS PATROL OVER 6,883 LINEAR MILES, WHICH TOTALS 27,867 HIGHWAY MILES.



# ENFORCEMENT

## TRAFFIC STOPS

TOTAL TRAFFIC STOPS

**386,655**

TOTAL CITATIONS

**192,174**

TOTAL ARRESTS

**14,280**

WARNINGS

**153,733**

HAZARDOUS CITATIONS

**144,757**

DUI ARRESTS

**5,807**

REPAIR ORDERS

**22,358**

RESTRAINT CITATIONS

**21,255**

DRUG-RELATED  
ARRESTS

**2,060**



# ENFORCEMENT

## COMMERCIAL VEHICLE ENFORCEMENT

**Commercial Motor Vehicles (CMV)** are present on every highway in Arizona. Focused education and enforcement of commercial vehicles prove beneficial for CMV drivers and the drivers around them. The two Commercial Vehicle Enforcement districts, North and South, contain specially trained troopers who are responsible for enforcing laws and regulations governing the safety operations of motor carriers, shippers, and vehicles transporting hazardous materials.

*As of March 26, 2022, Commercial Vehicle operations are handled by the AZDPS/ADOT Commercial Vehicle Task Force.*

*From July 1, 2021 to March 26, 2022, these operations were under the Highway Patrol Division.*



14,193

CMVs Inspected



1,865

CMVs Placed Out of Service



2,242

CMV Drivers Placed Out of Service



Troopers within the Commercial Vehicle Enforcement districts are also specially trained to inspect school buses to ensure the safety of children.



3,138

School Buses Inspected



544

School Bus Drivers Certified

# ENFORCEMENT

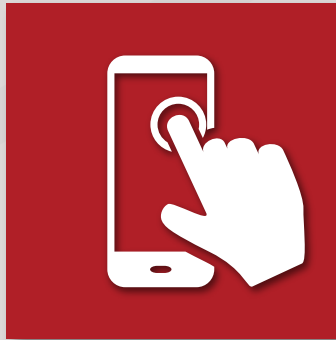
## COLLISION REDUCTION

Troopers have the important responsibility when patrolling state highways to respond to, investigate, and create detailed reports of collisions that occur. These collisions range from non-injury, minor collisions to multi-fatality, multi-vehicle crashes.

### THE THREE MAIN CAUSES OF COLLISIONS:



**SPEED**



**DISTRACTED  
DRIVING**



**UNSAFE LANE  
CHANGE**

**TOTAL COLLISIONS INVESTIGATED:**  
**36,907**

**INJURY COLLISIONS:**  
**10,710**

**ALCOHOL-RELATED COLLISIONS:**  
**1,487**

**IMPAIRMENT-RELATED COLLISIONS:**  
**1,885**

**FATAL COLLISIONS:**  
**341**

**FATALITIES FROM COLLISIONS:**  
**392**

**UNRESTRAINED FATALITIES:**  
**125**

**FATAL IMPAIRED DRIVER COLLISIONS:**  
**70**

**FATALITIES FROM IMPAIRED  
DRIVER COLLISIONS:**  
**85**



# DETERRENCE

The Criminal Investigations Division plays a significant role in not only enforcing state laws but deterring and investigating criminal activity.

## BORDER STRIKE FORCE BUREAU

- Canine District
- Southern Investigations District
- Vehicle Theft Task Force

## GANG ENFORCEMENT BUREAU

- Gang and Immigration Intelligence Team Enforcement Missions
- Special Operations District



## INTELLIGENCE BUREAU

- Arizona Counter Terrorism Information Center
- Emergency Management

## INVESTIGATIONS BUREAU

- Maricopa County Investigations District
- Northern Investigations District

# DETERRENCE

## BORDER STRIKE FORCE BUREAU



The **Border Strike Force (BSF) Bureau** targets border crimes and provides a comprehensive collaborative approach to help secure Arizona's border and thwart transnational criminal organizations. The BSF operations focus on roving criminal interdiction patrol details, a variety of narcotic investigations, outbound details and deterrent saturation patrols to identify, deter, disrupt, and dismantle criminal organizations. Three vital districts within the Border Strike Force Bureau are the Canine District, Southern Investigations District, and Vehicle Theft Task Force.



Marijuana  
3,054 lbs.\*



Heroin  
66 lbs.\*



Meth  
2,369 lbs.\*



Cocaine  
745 lbs.\*



Fentanyl  
1,066 lbs.\*



Weapons  
245



Rounds of  
Ammunition  
39,391



Currency Seized  
\$1,372,089.66



Vehicles Seized  
41



Stolen Vehicles  
Recovered  
1,694



Custodial Arrests  
967



Suspected Illegal  
Aliens  
388

\*Item has been rounded to the nearest pound.

As part of the Border Strike Force, the **Southern Investigations District's** main responsibility is the investigation of border-related smuggling and associated crimes. Secondly the Criminal Targeting Units conduct local-level narcotics distribution investigations and respond to calls for investigative assistance from the Highway Patrol, Canine Districts, and other work groups within and outside of the AZDPS. The General Investigations Unit focuses on criminal investigations not directly related to smuggling or narcotics distribution.

### WARRANTS SERVED

Search Warrants: **206**

Arrest Warrants: **163**

Fugitive Arrests: **126**

Searches Completed: **213**

Total Cases Including Assists: **390**

### DRUG-RELATED ARRESTS

Suspects: **229**

Felony Charges: **215**

Misdemeanor Charges: **4**

### NON-DRUG RELATED ARRESTS

Suspects: **110**

Felony Charges: **60**

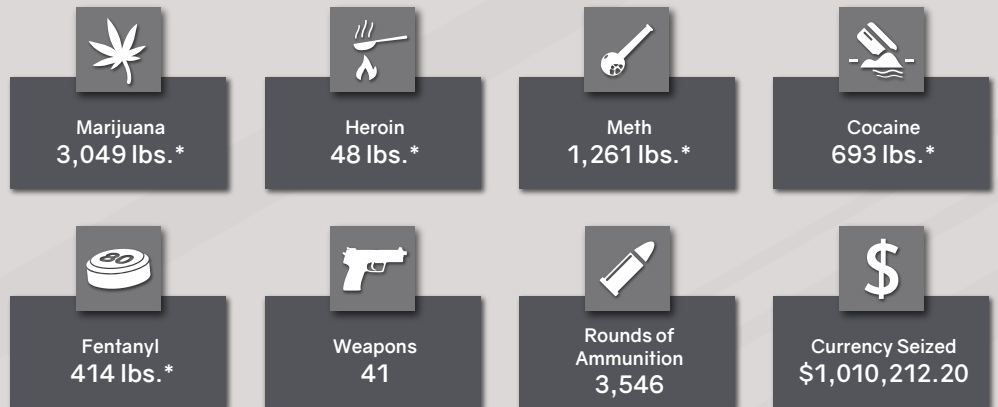
Misdemeanor Charges: **7**



# DETERRENCE

## BORDER STRIKE FORCE BUREAU

The **Canine District** is a criminal interdiction unit whose mission is to detect and apprehend criminal offenders and drug traffickers. The Canine District is comprised of five squads containing a total of 30 canines. During FY2022, the Canine District was responsible for 153 criminal interdiction seizure cases resulting in the seizure of illegal drugs, weapons, currency, and other fraudulent and criminal activity.



\*Item has been rounded to the nearest pound.

The **Vehicle Theft Task Force's (VTTF)** mission is to reduce vehicle theft in the state of Arizona through public awareness and community education and to deter criminal activity through proactive enforcement and prosecution. The VTTF serves as a statewide resource for the investigation of property crimes involving vehicles, related components and insurance fraud. The task force provides technical expertise, training and investigative support to law enforcement agencies targeting vehicle theft and related crimes. The task force is comprised of local, state and federal law enforcement agencies, along with other entities participating in a concerted effort to identify, apprehend and prosecute individuals and criminal organizations that profit from the theft of motor vehicles, related criminal activity and insurance fraud.

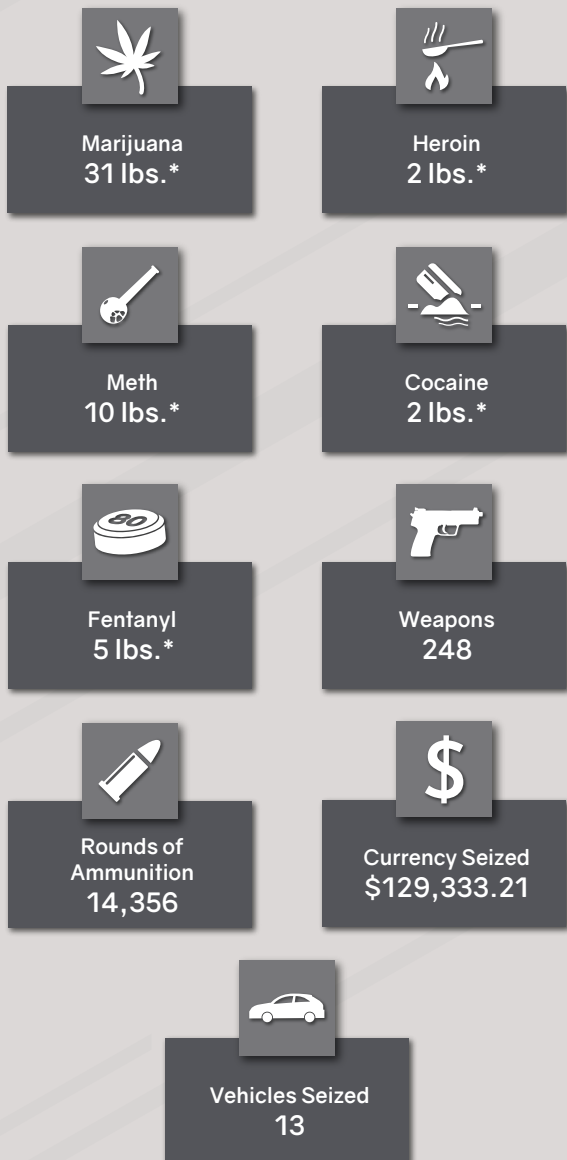


# DETERRENCE

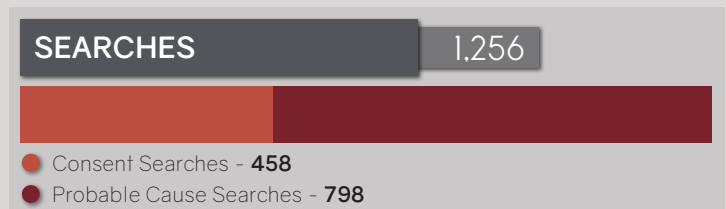
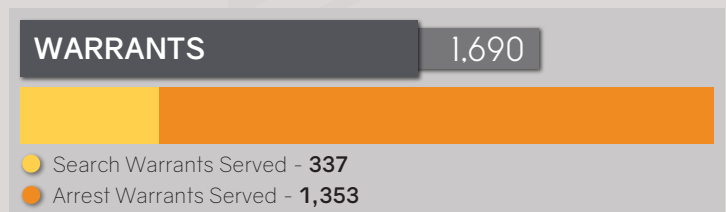
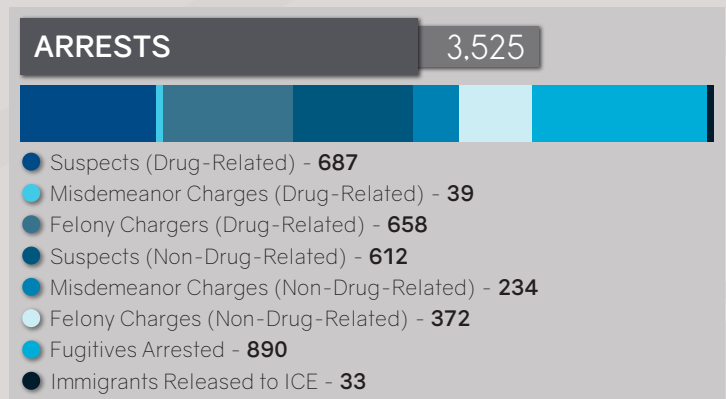
## GANG ENFORCEMENT BUREAU



The **Gang & Immigration Intelligence Team Enforcement Mission (GIITEM)** is a statewide multi-agency task force led by the AZDPS Gang Enforcement Bureau. The mission of the Arizona State Gang Task Force is, in collaboration with citizens, partnered agencies and intelligence resources, to suppress criminal gangs and transnational crime. The task force also aims to deter criminal gang activity through investigations, arrest and prosecution, the dismantling of gang-related criminal enterprises, and the deterrence of border-related crimes. The Gang Enforcement Bureau is comprised of four districts in Arizona: Northern, Central, Southern, and Special Operations District.



\*Item has been rounded to the nearest pound.

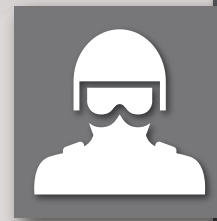


# DETERRENCE

## GANG ENFORCEMENT BUREAU

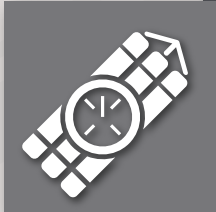
The **Special Operations District (SOD)** is comprised of **three units** designed to mitigate high-risk scenarios by providing employees with specialized training and equipment. The district includes the Special Weapons and Tactics team, the Explosive Ordnance Disposal unit, and the Fugitive Apprehension Unit. The SOD is a resource to other workgroups and agencies to protect the community from unique threats.

The **Special Weapons and Tactics (SWAT)** team is equipped and trained for response to barricade suspects, hostage situations, high-risk search warrants, and clandestine lab entries. SWAT also provides specialized training to other criminal justice agencies regarding tactics and specialized skills.



Calls for Service:

**182**



Calls for Service:

**549**

The **Explosive Ordnance Disposal (EOD)** Unit, or bomb squad, is a highly specialized unit within the Investigations Bureau. EOD responds statewide and is the primary unit responsible for handling explosive-related incidents for most law enforcement agencies in the state.

The **Fugitive Apprehension Unit (FAU)** is a squad of detectives dedicated to the capture of felony fugitives from justice. Fugitives know they are wanted for felony charges and have actively attempted to evade capture. For this reason, they pose a threat to those around them, and their capture enhances the safety of the community. The FAU is staffed with experienced detectives with specialty training in locating and apprehending fugitives from justice.



Fugitive Arrests:

**45**



# DETERRENCE

## INVESTIGATIONS BUREAU

The Investigations Bureau is comprised of three specialized investigative districts: Maricopa County Investigations District (MCID), Major Crimes District (MCD), and Northern Investigations District (NID). These three districts account for many of the callouts within the Criminal Investigations Division. The MCID and MCD respond to violent, high-risk and complex investigative needs of the Department. The NID initiates investigations and responds to requests for investigative assistance throughout northern Arizona.

The **Maricopa County Investigations District (MCID)** consists of the Maricopa County Investigations Unit (MCIU), the Tactical Diversion Unit (TDU), and the Financial Investigations Resource Group (FIRG). These units have worked together in a task force like approach to maximize resources and proactively target, combat, and interdict felony crimes related to pharmaceutical drugs, finance, gang activity, career criminals, and other criminal violations.

### WARRANTS SERVED

458



- Search Warrants - 120
- Arrest Warrants - 29
- Fugitive Arrests - 24
- Searches Completed - 58
- Total Cases Including Assists - 227

### DRUG-RELATED ARRESTS

62



- Suspects - 31
- Felony Charges - 31
- Misdemeanor Charges - 0

### NON-DRUG RELATED ARRESTS

35

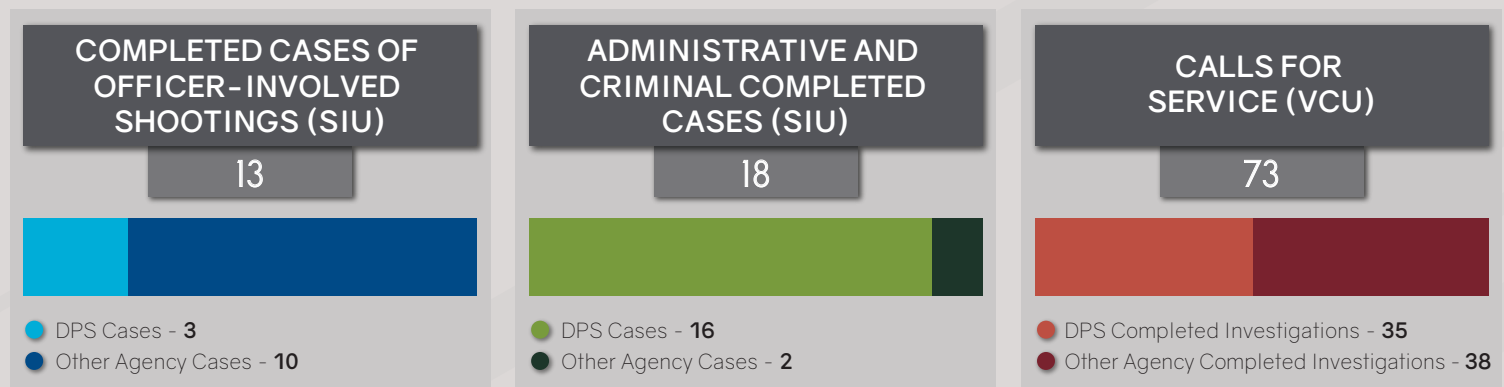


- Suspects - 26
- Felony Charges - 9
- Misdemeanor Charges - 0

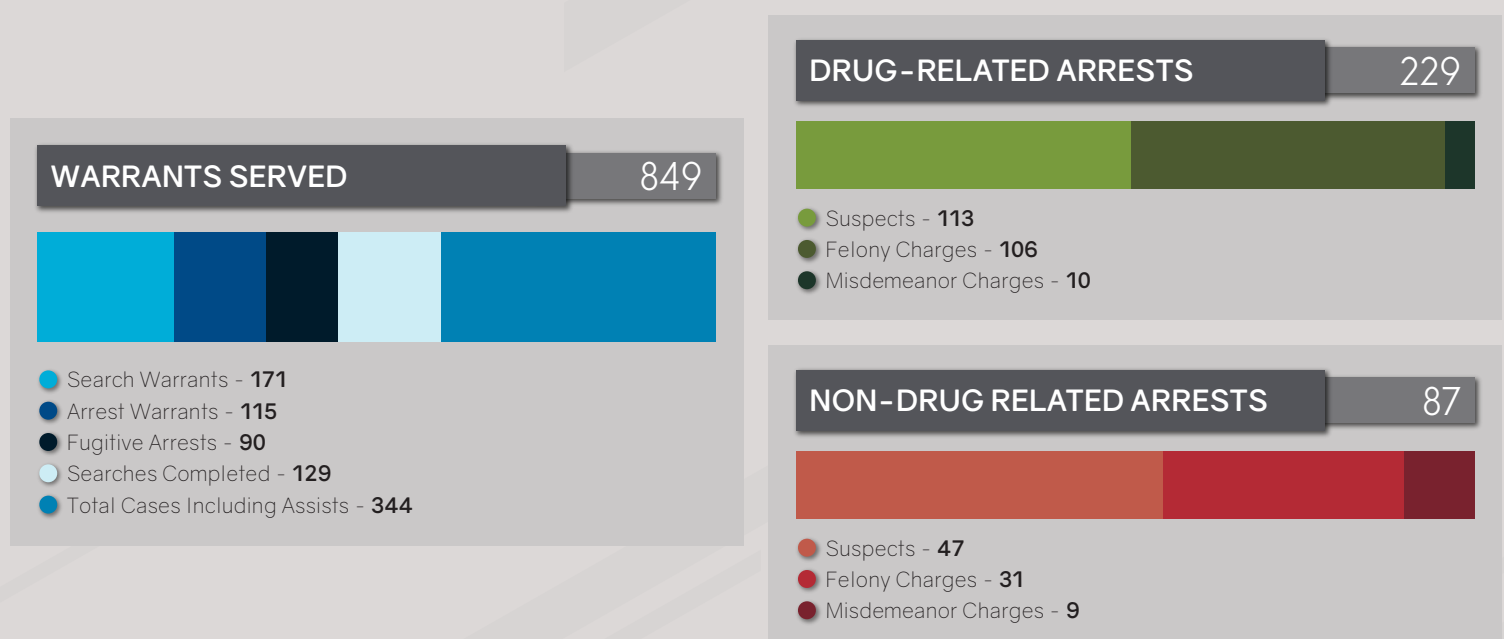
# DETERRENCE

## INVESTIGATIONS BUREAU

The **Major Crimes District (MCD)** responds to and investigates several types of crimes within the state of Arizona involving Department employees and service requests from other law enforcement agencies. These high-profile incidents involve officer-involved shootings, homicides, critical incidents, collisions involving serious felony violations (homicide, aggravated assault, etc.), and internal investigations.



The objective and purpose of the **Northern Investigations District (NID)** is to provide a criminal investigations resource to the northern patrol districts with general investigations and criminal interdiction investigations. NID detectives serve as the Criminal Investigations Division (CID) first responders to a critical incident on behalf of the Major Crimes District (MCD). NID personnel, with an “all crimes approach”, conduct local community impact investigations. NID personnel pursue criminal investigations with purpose and intensity.



# DETERRENCE

## INTELLIGENCE BUREAU



The [Arizona Counter Terrorism Information Center \(ACTIC\)](#) is a joint effort between the Arizona Department of Public Safety, the United States Department of Homeland Security (DHS), the Arizona Department of Homeland Security (AZ DOHS), the Maricopa County Sheriff's Office (MCSO), the Phoenix Police Department (PPD), and other participating agencies to form a collaborative information sharing environment. The ACTIC strives to provide accurate, timely, and relevant criminal intelligence, as well as investigative, and technical support to local, tribal, state, and federal law enforcement agencies critical to Arizona's public safety and our country's homeland security mission.



AZDPS Tips Received  
FY 2022:  
**132**

### WATCH CENTER TIPS RECEIVED FOR ALL AGENCIES

FY 2020	3,237
FY 2021	3,497
FY 2022	5,969*

\*Data reflects change in collection process.

### AZDPS TIPS CLOSED WITHIN 30 DAYS

FY 2020	98%
FY 2021	100%
FY 2022	100%





# SUPPORT

## AVIATION BUREAU

The **Aviation Bureau** provides statewide air rescue response capability and a regional air transport service which greatly benefits the public, the AZDPS, and other public safety agencies. To accomplish its mission, the Aviation Bureau operates and maintains a fleet of five helicopters and two fixed-wing aircraft. The unit's fixed-wing aircraft are used to transport public safety personnel, other state employees, and equipment across the state and region; the helicopters are utilized for various missions. In the fiscal year 2023, Aviation will receive an additional Bell 429 helicopter, which will drastically increase efficiencies and safety.



### AVIATION FLEET

5 Rotor



### AVIATION FLEET

4 Fixed Wing



# SUPPORT

## SCIENTIFIC ANALYSIS BUREAU

The [Scientific Analysis Bureau \(SAB\)](#) provides a wide variety of critical services to law enforcement agencies throughout the state with laboratories in Tucson, Phoenix, Flagstaff, and Lake Havasu City. SAB services include the scientific analysis of evidence, technical crime scene assistance, secure storage of evidentiary items, training, and expert testimony.



### ALCOHOL SECTION

FY 2022  
Backlog:

**0**

FY 2022  
Cases Completed  
per Month (avg.):

**800**



### FIREARMS SECTION

FY 2022  
Backlog:

**8**

FY 2022  
Cases Completed  
per Month (avg.):

**45**



### DNA SECTION

FY 2022  
Backlog:

**595**

FY 2022  
Cases Completed  
per Month (avg.):

**489**



### CONTROLLED SUBSTANCES SECTION

FY 2022  
Backlog:

**5**

FY 2022  
Cases Completed  
per Month (avg.):

**899**



### DRUG TOXICOLOGY SECTION

FY 2022  
Backlog:

**586**

FY 2022  
Cases Completed  
per Month (avg.):

**683**



### LATENT PRINTS SECTION

FY 2022  
Backlog:

**109**

FY 2022  
Cases Completed  
per Month (avg.):

**140**



# SUPPORT

## INFORMATION MANAGEMENT BUREAU

The **Information Management Bureau (IMB)** supports the technology needs of the Department, as well as other law enforcement agencies statewide. Within the Department, IMB designs, develops, maintains, and operates automated computer systems to support the enforcement, investigative, and administrative functions.

### WORK ORDERS PROCESSED



## OPERATIONAL COMMUNICATIONS BUREAU

The **Operational Communications Bureau (OpComm)** is the vital link between the public, troopers, and other law enforcement personnel across the state, operating 24/7 from communication centers in Phoenix and Tucson.



Total Phone Calls Answered:

**497,455**



911 Calls Answered:

**212,137**



Calls for Service Dispatched:

**648,055**

# SUPPORT

## FACILITIES

The **Facilities Section** supports the entire Department and is responsible for the maintenance and improvement of all Department-owned and leased facilities throughout the state. The Facilities Section includes a maintenance unit, design and construction, and the coordination of leases, utilities, and building services. The Facilities Section maintains and manages approximately 254 buildings throughout the state and 221 other structures (sheds, storage buildings, garages, etc).



## FLEET SERVICES



**Fleet Services** is responsible for procuring, coordinating build-up, maintaining, and disposing of the agency's vehicle fleet. The Department's vehicle fleet includes patrol and undercover vehicles, motorcycles, tow trucks, trailers, and other specialty vehicles. Fleet Services manages approximately 2,150 vehicles.





# SUPPORT

## HUMAN RESOURCES BUREAU

The **Human Resources (HR) Bureau** provides essential services to current, future, and retired AZDPS employees. HR provides service to prospective employees through recruitment, testing/hiring, and to current employees through compensation, benefits, classification, and training. HR also provides services to retirees through retirement benefits programs. During the fiscal year 2022, the Department hired 70 sworn and 104 professional staff employees.





# SERVICE

There are many units at the AZDPS that interact directly with the citizens of Arizona through services in addition to the law enforcement functions the Department does every day. These units, mostly comprised of professional staff employees, offer citizens customer service functions directly to the public through the Public Service Center.

## FINGERPRINT CLEARANCE CARD TEAM

The **Fingerprint Clearance Card Team (FCCT)** is responsible for processing applications for individuals required by state statute to have a Fingerprint Clearance Card. These individuals include teachers, school employees, school bus drivers, persons requiring licensure through various state agencies, and those who have direct contact with potentially vulnerable populations, such as children, the elderly, and those with disabilities.



New Fingerprint Clearance  
Cards Issued:

**159,358**

## SGPI LICENSING UNIT

Through the **Security Guard and Private Investigator (SGPI) Licensing Unit**, the Department provides service by issuing private investigator, security guard, security guard trainer registration certificates and identification cards to qualifying individuals and agencies. Additionally, the unit accepts complaints from the public and enforces statutory laws and administrative rules pertaining to those entities.

SECURITY GUARD CERTIFICATES PROCESSED - **19,398**

SECURITY GUARD TRAINER CERTIFICATES PROCESSED - **541**

SECURITY GUARD AGENCY LICENSES PROCESSED - **117**

PRIVATE INVESTIGATOR CERTIFICATES PROCESSED - **1,075**

PRIVATE INVESTIGATOR AGENCY LICENSES PROCESSED - **224**

COMPLAINTS AGAINST CERTIFICATE AND LICENSE HOLDERS - **140**

# SERVICE

## CONCEALED WEAPONS PERMIT UNIT

The **Concealed Weapons Permit Unit (CWPU)** serves citizens by managing all aspects of issuance and governance of Concealed Weapon Permits for qualifying parties and coordinates with other states on matters of permit reciprocity.



Applications  
Received:

72,417



Permits  
Issued:

66,504



Permits  
Denied:

1,117\*

\*Variances can be attributed to applications that were in various stages of review during this fiscal period.

## SEX OFFENDER COMPLIANCE UNIT



Per Arizona Revised Statute §13-3827, the **Sex Offender Compliance Unit** is required to annually verify the address of all active sex offenders, enter data into the sex offender database and maintain the public website for Level 2 and Level 3 offenders.

### ACTIVE SEX OFFENDERS IN ARIZONA

FY 2020	14,932
FY 2021	14,932
FY 2022	15,319

# SERVICE

## DEPARTMENT & PUBLIC RECORDS UNITS

The **Department Records Unit (DRU)**, the **Public Records Unit (PRU)**, and the **Redaction Unit** are responsible for fulfilling records requests for both internal and external customers. DRU, PRU, and the Redactions Unit fulfill an important role in ensuring transparency and accountability for the Department. The **Body-Worn Camera (BWC) Unit** works in tandem with these three units and provides first-line support to internal customers as well as external law enforcement partners.

### PRIMARY RESPONSIBILITIES:

The **DRU** processes requests for collision reports and scene photographs. The unit handles requests for traffic citations and warnings issued by troopers, as well as background requests from other government agencies.

The **PRU** processes requests for police dispatch recordings, offense and incident reports, and other requests for Department communications and records.

The **Redaction Unit** processes and redacts BWC video, dashboard camera video, and assists PRU with redacting police dispatch recordings.

The **BWC Unit** provides first-line support for BWC, dash cameras, vehicle-based mobile routers, and logistics support for the Department's taser program. The unit also performs duties as the Department's *Evidence.com* administrator.





# SERVICE

## OPERATIONAL TRAINING

The **Operational Training Section (OTS)** is responsible for critical Department functions related to training, education, and training management. The OTS develops, implements, and manages basic and advanced training for the Department's professional and sworn employees. The OTS provides highly specialized instruction and program management in the areas of firearms training, driver's training, use of force training, defensive tactics training, curriculum development, and management and leadership. The training programs for sworn troopers exceed Arizona Peace Officer Standards and Training Board (AZPOST). The OTS manages the Department's Health and Wellness Center.



Operational Training administers the **Leaders in Training (LIT)** program, which is a 200-hour college-level leadership program. Students who complete the program earn 10 college credit hours. The LIT program is now offered to employees from other law enforcement agencies.

# SERVICE

## STATE TROOPER ACADEMY

The Recruit Training Section is responsible for administering the 33-week [State Trooper Academy \(STA\)](#) which prepares new AZDPS recruits for assignment as troopers throughout the state. The STA is hosted at the Phoenix Regional Police Academy (PRPA). The AZDPS staff also work in partnership with AZPOST and the Phoenix Police Department to administer the academy curriculum to police cadets from agencies throughout Arizona.



The STA is the most rigorous police training academy in the state and ensures that each newly-minted trooper is ready to enforce laws, protect the public, and provide the highest level of service to the public.



The STA also administers a 10-week [State Trooper Transition \(STT\)](#) program for lateral-hire police officers. This rigorous training program prepares pre-certified officers for assignment as a trooper and includes specialized training in collision investigation, DUI enforcement, tactical firearms, tactical driving, and physical fitness. The laterals join the current class of recruits, at PRPA, as they finish the last 10 weeks of their basic academy.







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